



This update was published on www.baxter.com on 2025-02-17. For more up-to-date information, please go to [Hurricane Helene Updates | Baxter](#).

This is a special update regarding Baxter's progress on Facilities and Infrastructure following the impact of Hurricane Helene on our North Cove, N.C. site. Based on the current recovery status, the final update we anticipate publishing to this page will be upon removal of allocations for key product groups, which is one of the critical recovery milestones we are tracking. Customers will continue to receive specific updates on allocation increases and guidance primarily from their local Baxter representatives.

Baxter's North Cove manufacturing site was significantly impacted by the rain and storm surge from Hurricane Helene, which was unprecedented in Western North Carolina and resulted in water flooding the facility.

Supporting our employees in the impacted communities, bringing the North Cove facility back online and helping to ensure ongoing supply to patients are our top priorities.

Below is an update on Facilities and Infrastructure:

We continue to make strong progress at North Cove as we advance sitewide recovery and inventory replenishment. Following our Jan. 28 announcement that all 10 of the site's manufacturing lines had restarted, we have now returned to pre-hurricane production levels. This is a critical milestone in our recovery as we continue to work to replenish inventory and support our customers' and patients' needs. While we continue to increase allocation levels across key impacted product groups, allocations remain necessary, and we will continue to provide related updates for our customers directly.

This achievement was made possible by the dedication and resilience of the North Cove and broader Baxter teams, working in coordination with FDA.

Resources for U.S. Healthcare Professionals and Customers

- [Conservation and Medical Information Resources](#)
- Please reach out to your Baxter representative or distributor for questions regarding supply.
- For customers who need additional assistance beyond their existing communications channels with Baxter, please contact HurricaneHeleneSupport@baxter.com.