

## **BAXTER UNVEILS VOALTE LINQ DEVICE POWERED BY SCOTTY ASSISTANT AT HIMSS25 TO ADVANCE VOICE-ACTIVATED TECHNOLOGY IN HOSPITAL SETTINGS**

- *Baxter's first voice-activated technology is designed to enable care at the speed of voice*
- *Engineered to integrate with Baxter's existing connected care portfolio*
- *Designed to reduce the burden on care teams, enhance IT and operational efficiency, and support safety through streamlined communication and workflow activation*

**LAS VEGAS, MARCH 4, 2025** – Baxter International Inc. (NYSE:BAX), a global medtech leader, today unveiled **Voalte Linq** device powered by **Scotty** assistant, the company's first voice-activated technology, at the 2025 HIMSS Global Healthcare Conference. **Voalte Linq**, a lightweight, wearable badge, is powered by **Scotty** assistant, a voice-activated technology, to better enable efficient, streamlined communication between care teams, with the goal of freeing up more of their time and energy to focus on direct patient care.

**Voalte Linq** powered by **Scotty** assistant is Baxter's latest innovation in connected care to provide health systems with an ecosystem that promotes full connectivity for care teams and their patients. With its network of connected devices, Baxter is better enabling connected hospital environments through the sharing and integration of data across devices, systems and healthcare institutions. A connected care environment can streamline care coordination, support informed decision-making and enhance the clinician and patient experience.

**Voalte Linq** powered by **Scotty** assistant can be integrated with existing products from Baxter's care communications suite, a subset of its connected care portfolio, including **Voalte Mobile** and **Voalte Nurse Call**. **Voalte Mobile** is a set of mobile applications that communicates actionable patient information and alerts directly to staff members' smartphones to streamline care coordination, while **Voalte Nurse Call** works as a hospital call bell system that sends detailed patient notifications directly to care teams. With the addition of **Voalte Linq** powered by **Scotty** assistant, these solutions can work in tandem to help enhance communication and activate workflows across healthcare settings with speed and accuracy.

"The launch of **Voalte Linq** powered by **Scotty** assistant marks an exciting step for Baxter's connected care evolution, with the introduction of our first voice-activated technology," said Donny Patel, president, Connected Care and Technical Services at Baxter. "As one of the first in the industry to leverage technology of this kind to drive workflow automation for hospital settings, we aim to transform how care teams communicate with one another and their patients."



High-quality patient care requires effective, efficient, and reliable communication.<sup>1</sup> However, many clinical teams and other healthcare staff still rely on outdated systems that often result in communication delays, such as pagers, intercoms and landlines. These antiquated devices require the disruption of at least two staff members waiting to make and receive calls, interrupting workflows and affecting patient care.<sup>2</sup> Furthermore, communication failures were identified as the root cause of more than 60 percent of sentinel events, according to the Joint Commission.<sup>3</sup>

Voice-activated technology is an emerging way for care teams to address these challenges. Activated by a simple 'Hey Scotty,' **Voalte Linq** aims to:

- **Reduce the burden on care teams:** Clear, reliable voice-activated technology, coupled with a comfortable design, will enable care teams to communicate quickly while on the move.
- **Enhance IT and operational efficiency:** Ability to integrate with other Baxter solutions will help promote automated workflows utilizing assignments and directories.
- **Support patient and staff safety:** The ability to initiate **Voalte** Nurse Call duress workflow via voice-activated technology or speed-dial a pre-defined number with a configurable button may help support rapid response during critical moments.

**Voalte Linq** powered by **Scotty** assistant can be used to support facility-wide communication or unit-specific communication, such as in the Operating Room, Emergency Department, and Labor and Delivery. It will be showcased at HIMSS25 in booth #4343 and is expected to have general availability in the U.S. in the second half of 2025. Learn more about [Voalte Linq powered by Scotty assistant here](#).

## About Baxter

Every day, millions of patients, caregivers and healthcare providers rely on Baxter's leading portfolio of diagnostic, critical care, nutrition, hospital and surgical products used across patient homes, hospitals, physician offices and other sites of care. For more than 90 years, we've been operating at the critical intersection where innovations that save and sustain lives meet the healthcare providers who make it happen. With products, digital health solutions and therapies available in more than 100 countries, Baxter's employees worldwide are now building upon the company's rich heritage of medical breakthroughs to advance the next generation of transformative healthcare innovations. To learn more, visit [www.baxter.com](http://www.baxter.com) and follow us on [X](#), [LinkedIn](#) and [Facebook](#).



This release includes forward-looking statements concerning potential benefits associated with **Voalte** Linq powered by **Scotty** assistant, **Voalte** Mobile and **Voalte** Nurse Call. The statements are based on assumptions about many important factors, including the following, which could cause actual results to differ materially from those in the forward-looking statements: demand for and market acceptance for new and existing products; product development risks; inability to create additional production capacity in a timely manner or the occurrence of other manufacturing or supply difficulties (including as a result of natural disasters, public health crises and epidemics/pandemics, regulatory actions or otherwise); satisfaction of regulatory and other requirements; actions of regulatory bodies and other governmental authorities; product quality, manufacturing or supply, or patient safety issues; changes in law and regulations; and other risks identified in Baxter's most recent filing on Form 10-K and Form 10-Q and other SEC filings, all of which are available on Baxter's website. Baxter does not undertake to update its forward-looking statements.

**Baxter, Voalte, Voalte Linq, and Scotty** are trademarks of Baxter International Inc. or its subsidiaries.

<sup>1</sup> Carreon HF, Dutra D. Inpatient outcomes of a hands-free, wireless communication device implementation. *Computers, Informatics, Nursing*. 2020; 38(7): 323-328.

<sup>2</sup> Holland TM. 5 challenges impeding effective communication in healthcare. *Insights*. August 30, 2021. Accessed October 18, 2024. <https://insights.samsung.com/2021/08/30/5-challenges-impeding-effective-communication-in-healthcare/>

<sup>3</sup> The Joint Commission. Reducing handoff communication failures and inequities in healthcare. The Joint Commission. August 22, 2024. Accessed October 13, 2024. <https://www.jointcommission.org/resources/news-and-multimedia/news/2024/08/reducing-handoff-communication-failures-and-inequities-in-healthcare/>

#### **Media Contact**

Alicia Freeberg, (224) 453-8920  
[media@baxter.com](mailto:media@baxter.com)

#### **Investor Contact**

Clare Trachtman, (224) 948-3020

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