



This update was published on [www.baxter.com](http://www.baxter.com) on 2025-01-28. For more up-to-date information, please go to [Hurricane Helene Updates | Baxter](#).

This is a special update regarding Baxter's progress on Facilities and Infrastructure following the impact of Hurricane Helene on our North Cove, N.C. site. Based on the current recovery status, moving forward, updates to this page will be reserved for remaining critical recovery milestones. Customers will continue to receive specific updates on allocation increases and guidance primarily from their local Baxter representatives.

Baxter's North Cove manufacturing site was significantly impacted by the rain and storm surge from Hurricane Helene, which was unprecedented in Western North Carolina and resulted in water flooding the facility.

**Supporting our employees in the impacted communities, bringing the North Cove facility back online and helping to ensure ongoing supply to patients are our top priorities.**

**Below is an update on Facilities and Infrastructure:**

We continue to make strong progress at North Cove and have now restarted all of the site's 10 manufacturing lines. While some lines require additional time to ramp up production, we currently expect to be producing at pre-hurricane levels across the plant early in the first quarter of 2025.

These milestones were made possible by the dedication and resilience of the North Cove and broader Baxter teams, working in coordination with FDA.

#### **Resources for U.S. Healthcare Professionals and Customers**

- [Conservation and Medical Information Resources](#)
- Please reach out to your Baxter representative or distributor for questions regarding supply.
- For customers who need additional assistance beyond their existing communications channels with Baxter, please contact [HurricaneHeleneSupport@baxter.com](mailto:HurricaneHeleneSupport@baxter.com).