



This update was published on [www.baxter.com](http://www.baxter.com) on 2024-11-26. For more up-to-date information, please go to [Hurricane Helene Updates | Baxter](#).

This is a special update regarding Baxter's progress on Supply Continuity for IV solutions in the United States. Baxter's regular updates regarding its progress to restore operations at its North Cove, N.C., site following Hurricane Helene will resume the week of Dec. 2.

Baxter's North Cove manufacturing site was significantly impacted by the rain and storm surge from Hurricane Helene, which was unprecedented in Western North Carolina and resulted in water flooding the facility.

**Supporting our employees in the impacted communities, bringing the North Cove facility back online and helping to ensure ongoing supply to patients are our top priorities.**

Below is an update on U.S. Supply Continuity for IV Solutions:

In follow-up to Baxter's communication on Nov. 11 regarding anticipated increases in allocations for U.S. IV products, today Baxter confirmed with customers new allocation levels for several IV product groups, effective today, Nov. 26. Customers are advised that there is a typical 1 to 2-week lag time for product to flow through the full distribution network after allocation changes are implemented.

Barring any unanticipated developments, Baxter expects to share details on planned, phased increases in allocations again in mid-December and at year-end, which includes reaching 100% allocation across several IV product codes by the end of 2024.

Baxter's ability to adjust allocation levels is based on 1) the current and projected status of our North Cove remediation efforts, 2) our expectations regarding our ability to reallocate capacity from other Baxter facilities, and 3) temporary importation of certain products.

#### **Resources for U.S. Healthcare Professionals and Customers**

- [Conservation and Medical Information Resources](#)
- Please reach out to your Baxter representative or distributor for questions regarding supply.
- For customers who need additional assistance beyond their existing Baxter communications channels, please contact [HurricaneHeleneSupport@baxter.com](mailto:HurricaneHeleneSupport@baxter.com).