



**Product
Withdrawal**

December 11, 2009

Subject: **SYNDEO PCA Syringe Pump**
Product Codes: **2L3113, 2L3113R**

Dear Director of Materials Management:

Baxter Healthcare Corporation ("Baxter") recently completed a thorough assessment of its product development initiatives supporting the SYNDEO pump. This assessment considered product changes required to address needed improvements (as noted in the Important Product Information letter dated July 6, 2005), as well as the many evolving needs from customers for PCA syringe pumps. As a result, Baxter has made the decision to stop further development of the SYNDEO pump platform. Instead, Baxter will pursue next generation PCA syringe pump technology and execute a controlled product withdrawal of the SYNDEO pump over the next 12 months.

Baxter is committed to ensuring a smooth transition for all SYNDEO pump customers. The controlled withdrawal is intended to allow customers sufficient time to evaluate and implement alternative product options. Over the next few weeks, your Baxter sales representative will contact you to discuss options, including a SYNDEO pump "buy back" plan, and to present alternative Baxter products to meet your needs.

During the phase-out period, Baxter will continue to supply administration sets and provide ongoing service for the SYNDEO pump. However, due in part to component obsolescence, Baxter will have a limited ability to service SYNDEO devices over this removal time frame.

For SYNDEO pump customers that also use COLLEAGUE pumps, please be assured that this decision about SYNDEO does not impact Baxter's ongoing efforts to remediate COLLEAGUE devices.

In order to confirm your receipt of this letter, please complete the attached reply form and fax it to Baxter at the number provided on the form. Returning this form promptly will prevent you from receiving a repeat notice.

Enclosed in this notification is a listing of SYNDEO pump serial numbers that, according to our records, are located in your facility. It is important that this notification reach all users of SYNDEO pumps. As such, if you provide SYNDEO pumps to other facilities, please forward this information to them as soon as possible.

We appreciate your consideration of this matter and your ongoing support. If you have additional questions, please contact your Baxter sales representative, or call the Center for One Baxter at 1-800-422-9837 during the hours of 8:00 am—5:00 pm CST.

The FDA has been notified of this action.

Sincerely,

Mahshid Zahed
Vice President, Quality
Medication Delivery Division
Baxter Healthcare Corporation

CC: Director, Biomedical Engineering
Director of Nursing