

U.S. Customer Contact Directory is a convenient resource guide for inquiries specific to Customer Service, Medical/Clinical or Technical Support, Parts and Services, Quality, Pharmacovigilance, Federal Government, Ecommerce and Invoicing.

CUSTOMER SERVICE: Ordering, pricing, returns, general information	PHONE	FAX
HOSPITAL PRODUCTS cfs_customer_service@baxter.com	888-229-0001	888-229-0020
Surgical Care: Biosurgery products global_medprod_biosurgery_cs@baxter.com	888-229-0001	800-756-4952
Surgical Care: Inhaled Anesthetics, Brevibloc, TDS	800-667-0959	877-702-3580
RENAL cfs_customer_service@baxter.com	888-229-0001	888-229-0020
BAXTER-GAMBRO Renal Gambro_Customer_Service@baxter.com	800-525-2623	800-525-1703
RENAL (Home Patients Only)	800-284-4060	800-666-8457
FEDERAL GOVERNMENT: Ordering, pricing, returns, general information, contracts		
Hospital Products / Renal / Baxter-Gambro Renal Deerfield_CORP_Govt_Sales@baxter.com	800-777-2298	888-373-4666
MEDICAL INFORMATION/CLINICAL SUPPORT		
HOSPITAL PRODUCTS medinfo_medproducts@baxter.com		
IV solutions, sets, premix drugs, pumps, Biosurgery products	800-933-0303	888-229-0030
Nutrition Products / Inhaled Anesthetics / Brevibloc / TDS	800-422-2751	888-229-0030
BAXTER-GAMBRO Renal <i>Intensive Care (CRRT)</i>	800-525-2623 #3	
BAXTER-GAMBRO Renal <i>Chronic Dialysis</i>	800-525-2623 #4	
RENAL (<i>For Healthcare Professionals only</i>)	888-736-2543 #2	224-948-6918
PARTS, SERVICE and TECHNICAL SUPPORT		
Global Technical Services: US GTS_Customer_Service_Parts_Largo@baxter.com	800-843-7867	800-477-1121
Sigma Spectrum medinatechsupport@baxter.com	800-356-3454 585-798-3901	888-894-7794
EXACTAMIX, Abacus, REPEATER Pump & related products COtechsupport@baxter.com	800-678-2292 303-617-2292	800-648-9646 303-690-4804
DoseEdge doseedgesupport@baxter.com	866-448-2529	386-478-4527
INTELLIFILL IV intellifillsupport@baxter.com	877-399-2292	386-478-4527
RENAL—Service, Parts & Hardware Repair Requests (HomeChoice)	800-553-6898	800-477-1121
BAXTER-GAMBRO Renal Gambro_Customer_Service@baxter.com	800-525-2623 #2	
VAPORIZER OPERATIONS	800-647-4614	
PHARMACOVIGILANCE: Report Adverse Events (U.S. only)		
Report Adverse Events for drugs or pharmacological products USAT_pharmacovigilance@baxter.com	866-888-2472 847-948-4977	847-948-4133
PRODUCT SURVEILLANCE: Report Product Quality Issues		
HOSPITAL PRODUCTS	800-437-5176	224-270-4022
RENAL / BAXTER-GAMBRO Renal	888-736-2543 #3	224-270-4022
CUSTOMER MASTER		
Account Setups & Maintenance for Hospital Products (excluding Home Patients) CustomerMaster@baxter.com	877-329-0003 #1	847-948-2520
ELECTRONIC COMMERCE		
eServices Center ECTEAM@baxter.com	877-334-2298	224-948-2244
INVOICING		
FEDERAL GOVERNMENT	800-777-2298	888-373-4666
HOSPITAL PRODUCTS Credit_Collections@Baxter.com	888-270-3189	224-270-3912
BAXTER-GAMBRO Renal	888-270-3189	224-270-3912
THE CENTER FOR ONE BAXTER onebaxter@baxter.com		
Provides general information to customers	800-4-BAXTER 800-422-9837 224-948-1812	800-568-5020 224-948-3640

