## BAXTER HEALTHCARE CORPORATION DIRECTORY OF SERVICES US HOSPITAL PRODUCTS DIVISION

Customer Service (Hours: 7:00 am-6:00 pm CT) One Baxter Parkway Deerfield, IL 60015	1-888-229-0001 1-888-229-0020 (FAX)
Baxter eCommerce representative (Note: Orders should be placed electronically.	1-877-334-2298
Sales Inquiries Contact your local Sales Representative	1-888-229-0001
Credit & Collections  Note: Baxter requires that its Customer have the capability to receive invoices electronically	1-888-270-3189 1-224-270-3912 (FAX)
Hardware Billing Equipment and rental and leasing inquiries	Contact your local Sales Representative

## **Hardware Parts & Service**

Infusion Systems	1-800-THE-PUMP
Includes repairs, technical support and training	1-800-843-7867
inquiries	
Nutrition Compounder Hardware Support	1-800-678-2292
(EXACTAMIX, ABACUS, Repeater Pumps)	1-800-648-9646 (FAX)
DoseEdge Pharmacy Workflow / Intellifill Support	1-877-399-2292
	1-321-206-4594 (FAX)

## **Product and Technical Inquiries**

US Hospital Products	1-800-933-0303
<b>Product Information Center</b>	1-888-229-0030 (FAX)
Quality Management / Product Surveillance	1-800-437-5176
	1-224-270-4022 (FAX)
Return of Disposables	1-888-229-0001
Return of Equipment	Contact your local Sales Representative